



U.S. AIR FORCE

JBLM – Newcomers' Orientation



Directorate of Family and Morale, Welfare and Recreation DFMWR

Armed Forces Community Service



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Financial Readiness

- Individual financial counseling (by appointment)
- Family Subsistence Supplemental Allowance (FSSA) screening
- Classes:
 - Money management
 - Credit
 - Home buying
 - Debt management
 - Investing



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Emergency Financial Services

- Army Emergency Relief - 253-967-9852
 - www.aerhq.org
- Air Force Aid Society - 253-982-2695
 - www.afas.org
 - Emergency Assistance
 - Emergency Travel
 - Medical/Dental
 - Food, Rent, Utilities
 - Funeral Expenses
 - Essential Vehicle Repairs
- After hours call Red Cross at 1-877-272-7337



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Exceptional Family Member Program

- System Navigators (Case Management)
- Information and Referral/Newsletter
- Respite Care
- Advocacy
- Support Groups
- Special Needs Accommodation Process
- Special Events
- Note: EFMP Enrollments, updates, and overseas screening are handled by Madigan Health Services at: Madigan Army Medical Center EFMP for Soldiers & McChord Medical Clinic for Airmen



www.facebook.com/efmpjblm



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Relocation Readiness

- Welcome CDs
- Plan My Move and Military Installations
- Relocation Action Planning
- Sponsorship Training
- Loan Closet
- Multicultural Assistance
- Hearts Apart and Heartlink
- Workshops
- Reference Library

- www.militaryonesource.mil/moving



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Family Advocacy Program

- Education and Prevention of Family Violence
- Victim Advocate Program
 - 24/7 Safe Line call 253-966-SAFE (7233)
- New Parent Support Program
- Life Skills Classes
 - Parent Education
 - Anger Management
 - Couples Communication
 - Troop Training



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Employment Readiness

- Resume Writing
- Career Planning
- Job Listings – Military Spouse Employee Partners
- Computer Lab/Internet Job Search Access
- USA Jobs Resume Assistance



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Mobilization and Deployment

- Pre-deployment/remote tour briefings
- Deployment and Reintegration services
- Spouse Resiliency Academy (MRT) classes
- Soldier Readiness Processing at Waller Hall
- Family Care Plan assistance
- Care Team Training
- Children and Deployment workshops
- Hearts Apart Morale Calls



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Installation Volunteer Corps

- Primary Volunteer Recruitment Office
- Volunteer Recognition
- Volunteer Management Information System

- www.myarmyonesource.com – Volunteer Management



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Survivor Outreach Services

We can help you cope with your loss, for as long as you desire. If you have lost a loved one, there may be unresolved issues or questions that surface months or years after your loss. SOS is here to help.

- Benefits Coordinator provides expertise on Federal, State and local benefits
- Financial Counselor provides long term case management and coordinates for legal assistance
- Support Coordinator provides long term support for survivors
- Support Groups
- Special Events
- Streamlined services



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Armed Forces Action Plan

Armed Forces Action Plan (AFAP) is a grass-roots program to help improve quality of life for servicemembers and their families.

Through AFAP, service members, retirees, spouses, DOD civilians and their families have a forum to voice concerns to JBLM leadership and make recommendations for change.

Submit suggestions to:

www.jblmmwr.com/acs_afap.html



www.facebook.com/jblmafap



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Military & Family Life Counseling

- Non-medical, short-term, situational problem-solving counseling for servicemembers and families
- Professional clinical counselors
- Confidential services available on/off-post
- 253-329-6632
- 253-982-2695



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New Military Spouses

Armed Forces Team Building

- Knowledge about military life
- Growth and development through your career
- Leadership skills

Heartlink – New Spouse Orientation

- Awareness of AF mission
- Information on customs, traditions and protocol
- Resources and services



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Locations - Lewis Main

**Waller Hall – 2140 Liggett Ave
253-967-7166**

- Community Information Services
- Exceptional Family Member Prg.
- Relocation Readiness
- Loan Closet
- Mobilization/Deployment
- Outreach
- New Parent Support

**Family Resource Center –
4274 Idaho St 253-967-9496**

- Installation Volunteer Corps
- Armed Forces Action Plan
- Armed Forces Team Building

**AFCS Annex – 2166 Liggett Ave
253-967-4424**

- Financial Readiness/AER
- Employment Readiness
- Survivor Outreach Services
- Military & Family Life Counseling
- Women, Infants & Children
- Victim Advocates
- New Parent Support

**AFCS Main – 2013A Liggett Ave
253-967-6144**

- Family Advocacy
- Victim Advocate
- New Parent Support



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Locations - McChord Field

**Servicemember & Family
Readiness Center Annex
551 Barnes Blvd
253-982-2695**

- Employment Readiness
- Financial Readiness

**Servicemember & Family
Readiness Center
552 Barnes Blvd
253-982-2695**

- Discovery Resource Center
- AF Aid
- Community Information Services
- Relocation Readiness
- Family Life Education
- Family Advocacy Program
- New Parent Support Program
- Military & Family Life Counseling
- Victim Advocate
- Mobilization/Deployment



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Social Media

Program

FB Link

Twitter

AFCS Main

www.facebook.com/JBLMAFCS

<https://twitter.com/JBLMACS>

SFRC

www.facebook.com/AirmanFamily

AFAP

www.facebook.com/jblmafap

<https://twitter.com/JBLMAFAP>

AFTB

www.facebook.com/aftb.jblm

EFMP

www.facebook.com/efmpjblm

SFAC

www.facebook.com/pages/Task-Force-Phoenix-Group/183156748408572

SOS

www.facebook.com/SOSWASTATE

AFCS Webpage:

http://www.jblmmwr.com/army_comm_service.html